

Division of Youth Services JRC
2006 Allied Agency Personnel Survey

Please take time to answer this short questionnaire about the Division of Youth Services to improve our services to community agencies, youth and families. All answers will be kept anonymous.

1. School/Agency _____ Your Name _____
(Optional)
2. Within the past year, how many times have referred youth to the Main DYS Campus _____
3. Within the past year, how many times have you referred youth to the South DYS _____
4. What is your preferred method of referring clients to the Division of Youth Services?
 Telephone Fax E-mail Send clients directly Police transport

How important are these factors in **your** deciding to refer a youth to the Division of Youth Services (Circle)

- | | 1= not important | | | 5= very important | |
|---|------------------|---|---|-------------------|---|
| 5. Convenience of location to family residence | 1 | 2 | 3 | 4 | 5 |
| 6. Helpfulness of services to youth | 1 | 2 | 3 | 4 | 5 |
| 7. Helpfulness of services to parents/guardians | 1 | 2 | 3 | 4 | 5 |
| 8. Free counseling | 1 | 2 | 3 | 4 | 5 |

Please rate your experience referring to the DYS during the last 12 months. (Circle)

- | | 1= strongly disagree | | | 5= strongly agree | |
|---|----------------------|---|---|-------------------|---|
| 9. Staff are friendly | 1 | 2 | 3 | 4 | 5 |
| 10. Staff readily answer all my questions | 1 | 2 | 3 | 4 | 5 |
| 11. I receive assistance with referrals as needed | 1 | 2 | 3 | 4 | 5 |

Please rate your overall impression of the Salt Lake County Division of Youth Services:

- | | 1= strongly disagree | | | 5= strongly agree | |
|--|----------------------|---|---|-------------------|---|
| 12. Provide valuable support to schools/agencies | 1 | 2 | 3 | 4 | 5 |
| 13. Have a positive impact on my community | 1 | 2 | 3 | 4 | 5 |
| 14. Divert youth from more serious offenses | 1 | 2 | 3 | 4 | 5 |
| 15. Help youth and families solve conflict | 1 | 2 | 3 | 4 | 5 |
| 16. Youth are safe | 1 | 2 | 3 | 4 | 5 |

17. If the Division of Youth Services could be improved in any way, what would you recommend?
(Use back of form if necessary)